



Prolog WebSite Release Notes

Version 2008 R1

December 2008

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Release Notes for Prolog WebSite 2008 R1

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Thank you for choosing Prolog WebSite. Please read this document for very important information on for this release.

Where Prolog WebSite 2008 R1 has been installed, this document usually exists in the following location (where "x" represents the drive on which Prolog WebSite is installed):

x:\Program Files\MPS\Prolog WebSite 7\Program\Documentation\Prolog WebSite Release Notes.pdf

For the latest information about Meridian Systems software, see our website at <http://www.meridiansystems.com>.

Important Notices

Crystal Reports XI

Business Objects Crystal XI is now the default reporting engine.

Documentation

The on-line helps systems have been developed with a third party software called Madcap Flare. This application enables the helps with a more robust search mechanism, real-time feedback, and various other user-friendly features.

Previously, PDF versions of the on-line help were provided with the Prolog software. These are now available only by request.

Documentation Folder Permissions

After Prolog WebSite had been installed over an existing beta version or release, in order to display and view the help files, you must remove the registered MIME file type setting from the Documentation folder located here: \Program Files\MPS\Prolog WebSite 7\Program. To check your IIS settings for the PW Documentation folder, choose **Start > Settings > Control Panel > Administrative Tools > Internet Information Services**, right-click the Documentation folder under PW, click HTTP Headers tab and then click **File Types** under MIME Map. Select any registered file types from the list and click **Remove**.

Installing on Windows 2003

After installing Prolog WebSite on Windows 2003, the Next button on the first page of the Prolog WebSite Admin pages may not work properly. If this occurs, close the page, finish the installation, and then open the Admin pages from the Start menu to finish setting up Prolog WebSite.

Licensing Prolog

Meridian Systems has updated License Manager to enable it to host both a Concurrent User license and a Named User license on the same computer. If you have a Concurrent User license and purchase a Named User license, you can host both of these licenses on the same computer. For more information, open the License Manager Help system by clicking Help in License Manager. If you want to review this Help system before you upgrade, you can find this Help system on the Meridian Systems SupportLink.

Rasterex Viewer

As of Prolog 2008, Document Management uses the Rasterex Viewer application "RxSDK™ build 9.0.0.75 SR 1 " available from the Rasterex website at <http://download.rasterex.com/oem/RxSDK9B75SR1.msi>. This version of the viewer corrects a previous issue with printing. For more information on how to use this third party application, please see the Rasterex website.

Windows 2003, IIS6, IIS7 and Office 2003

Prolog WebSite supports only the English versions of Microsoft Windows 2003, IIS6, IIS7 and Office 2003.

Prolog WebSite supports only the 32 bit version of Windows 2003.

IIS6 and IIS7

If you are using IIS6, you need to manually configure a few items in IIS6. For information on setting up IIS6 to work with Prolog WebSite, see "IIS6 Setup" in the Known Issues Related to Third Party Components section of the *Known Issues Related to Third Party Components*.

If you are using IIS7 on a Vista Platform, you will need to manually configure some settings in IIS7. For information on setting up IIS7 to work with Prolog WebSite, see the "IIS7 Setup" section in Known Issues Related to Third Party Components.

Latest SQL Server Service Patches

Meridian Systems strongly recommends that you install the latest SQL Server or SQL Server 2005 Express service patch before you upgrade. Installing this patch can help prevent harmful viruses from affecting your company's computers.

MDAC

If not already present, the Prolog WebSite Installation Wizard installs MDAC 2.7 (Microsoft Data Access Components) and Microsoft Jet Database Engine 4.0.

What's New

Feature	Issue No.	Issue Description
Internationalization	60790	Prolog WebSite allows users to send emails in UTF-8 format. Select this format in the User Details>Own Settings>Email Character Set.
Sample database	n/a	The Sample database has been renamed from PW7Sample to PW2008 Sample. The PW7Database has also been renamed to PW2008Database.

Resolved Issues

Feature	Issue No.	Issue Description
Request for Information	60639	In an RFI email, if the CC field adding the contact ID before the email address, the email could not be sent. This issue has been fixed.

Known Issues in This Release

Feature	Issue No.	Description
PW Sample Database	N/A	The Prolog WebSite installation does not currently allow you to identify the SQL Server instance for installation of the "PW2008Sample" database.

Known Issues Related to Third-Party Components

Document Management

- Certain types of GIF (.gif) files may not be viewable in the Prolog Viewer and an error may occur. This is due to the known issue with the RasterX component. To view the file, use the default Windows Viewer.
- (14661) Due to a known limitation of Rasterex filters, rotating .TXT, .PDF or .XLS documents in Prolog Viewer will cause any text within the document to disappear.
- (37722) Due to a known limitation with Rasterex, using Prolog Viewer to print a Microsoft Word document that contains image may cause an error and the document will not be printed. As a workaround, open the file in the native viewer or download it to your computer and then print it.

Remote License File Changes in Microsoft Windows Vista

- To determine the location of a remote license file (stored on a remote server and accessed by Prolog clients to determine license rights). The Prolog 2007 R1 and higher licensing component now uses the following entries in the Master.ini file to determine the name and location of the shared folder on the remote server used to host the license file:
- The relevant section in the Master.ini file is: "Remote License Location"
- Key name for Prolog Manager: PM Share Name
- Key name for Prolog Website: PW Share Name
- The default value for the Prolog Manager Share Name is: "Prolog Manager Data"
- The default value for the Prolog Website Share Name is: Prolog WebSite Data

Example:

The 'ACME' organization has defined the share name PMLicenseLocation to share the folder where the Prolog Manager License file is located.

In this case the 'Remote License Location' section of 'ACME's' Master.ini file would look as follows:

```
[Remote License Location]
PM Share Name=PMLicenseLocation
```

IIS6 Setup

1. When you use Windows 2003 and IIS6, you need to manually configure a few items in IIS6.
2. Ensure that WebDav is turned on. If you are using URLScan, ensure that the verbs Put and MKCOL are allowed.
3. Ensure that the ASP Engine is enabled. Please refer to your IIS6 documentation for further instructions.

Add a new MIME extension. Follow the instructions in Microsoft Knowledge Base Article 326965 - IIS 6.0 Does Not Serve Unknown MIME Types for adding a new MIME type. Add the File Type with the Associated Extension of ".*" and the Content Type as "text/plain" (both without quotes).

The MIME type must not be applied to the Documentation folder. Please refer to "Documentation Folder Permissions" in the Important Notices section for more details.

IIS7 Setup

When you use Windows Vista and IIS7, you must manually configure a few items in IIS7:

1. Go to **Control Panel > Programs > Turn Windows Features On/Off**
2. Under the IIS6 Management Compatibility section, ensure the following settings are selected: "IIS Metabase" and "IIS 6 configuration compatibility".
3. Under the Application Development Features section, ensure the following settings are selected: "ASP" and "ISAPI Extensions".
4. Under the Common http Features section, ensure the following settings are checked: "Default Document", "HTTP Errors" and "HTTP Redirection".
5. Ensure that the IUSR on the local machine is part of Administrator Group:
Go to Control Panel > User Accounts > Change Account Type > Advanced Tab > Advanced Button > Groups > Administrators > Add
Select local machine name as Source, then add IUSR (Check names) > Add.
6. Now reset IIS by Right Clicking the Command Prompt from Start menu > Select 'Run as Administrator' > type IISRESET > press Enter.
7. As Prolog Website's File Manager stores all files without extensions you need to add the following MIME type setting using IIS Manager (at the Default Web Site Level). Add a File Type with the Associated Extension of "." and the Content Type as "text/plain" (both without quotes).

NOTE: The MIME type must not be applied to the Documentation folder. Please refer to "Documentation Folder Permissions" in the Important Notices section for more details.

Please refer to your IIS7 documentation for further instructions on setup and configuration.

IIS Lockdown

Due to a Microsoft limitation with the IIS LockDown Tool for the NTFS file system, users may encounter two possible error messages when uploading files. There are workarounds for both error messages.

Important: The following procedures require you to make modifications to the Urlscan.ini file. Changing the category of the PUT verb to [AllowVerbs] in this file can allow other users to upload data to your Web server.

If you encounter the file transfer error 404:

1. Locate the "Urlscan.ini" file.
2. Open Urlscan.ini and move the PUT verb from [DenyVerbs] to [AllowVerbs].
3. Save the change.
4. Reset IIS LockDown.

If you encounter the file transfer error 12030, this is because the MS Security Rollup Package (w2kSP2SRP1) was installed on the web server along with the IIS LockDown Tool. To resolve this, IIS LockDown must be reinstalled with the following selections:

1. Run the IIS LockDown version 2.1 setup.
2. On page 1 of the setup wizard, select Other (Server that does not match any of the listed roles).
3. On page 2 of the setup wizard, select Web Service (HTTP).
4. On page 3 of the setup wizard, clear the Active Server Pages (.asp) and Server side includes (.shtml, .shtm, .stm) check boxes.
5. On page 4 of the setup wizard, clear the "Disable Web Distributed Authoring" and "Versioning (WebDAV)" check boxes.

6. On page 5 of the setup wizard, select Install URLScan filter on the server.
7. After finishing the setup, in Prolog WebSite set full permission to the Web Anonymous User and Web Application user groups for all folders and subfolders.
8. Open Urlscan.ini and move the PUT and MKCOL verbs from [DenyVerbs] to [AllowsVerbs].
9. Save the change.
10. Reset IIS LockDown.

NOTE: If you are using an earlier version of IIS LockDown and encounter this error, uninstall your current version and follow the previous steps.

Due to a Microsoft limitation with the IIS LockDown Tool for the NTFS file system, the Web Anonymous Users group is created and IUSER is assigned to this group with "Deny Write" permission . This creates an issue when installing Prolog WebSite 2007. There are two workarounds. Either one may be used depending on your needs.

If you have a previous build of Prolog WebSite, completely remove the previous version using Add/Remove Programs, and then delete the Prolog WebSite 7 folder before installing the new version. The Prolog WebSite 7 folder is typically located in the folder path (where x indicates the drive onto which you installed Prolog WebSite):

x:\Program Files\MPS\

Without uninstalling the previous version, ensure that the Web Anonymous Users group has full permissions to the Prolog WebSite 7 folder and all its subfolders. The Prolog WebSite 7 folder is typically located in the folder path (where x indicates the drive onto which you installed Prolog WebSite):

x:\Program Files\MPS\

To ensure that the Web Anonymous Users group has access to its subfolders, set the folder group security to "Allow inheritable permissions from parent to propagate this object" on the Prolog WebSite 7 folder.

Licensing in a Windows 2003 SP2 Environment

- (54995) When using Prolog Website in a Windows 2003 SP2 environment, the License Manager may take up to five minutes to clear the users upon logoff. This is due to a known issue with Windows 2003 SP2; Microsoft has Hotfix #934903 available to correct this. Please contact Microsoft Technical Support to obtain this Hotfix.

On-line Help

As of the Prolog 2008 R1 release, Meridian Systems has provided an updated and comprehensive help system via a third party application called "Madcap Flare". The search feature that has been implemented with this help system includes the following issue:

If you select a search filter before you enter text in the Search field, a javascript error occurs and prevents the search from proceeding.

To work around this, as described in the "About the help topic" in the user and administrator on-line helps and on the Supportlink site, please enter your search criteria in the Search field and then choose a search filter if necessary.

Technical Support

If you have any questions or issues that need to be addressed, please contact Meridian Systems through any of the following methods:

Method	Phone/Fax	Fax/Website/Email
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Method	Phone/Fax	Fax/Website/Email
Meridian Systems Sales Department	US & Canada: <ul style="list-style-type: none">(800) 850-2660 (option 3) International: <ul style="list-style-type: none">1-916-294-2000	916-294-2001
Web Contact Form		http://support.meridiansystems.com
Meridian Systems Support Services	US & Canada: <ul style="list-style-type: none">(916) 294-2100	support@meridiansystems.com